At CP, we not only offer a number of shipping options to suit customers shipping needs, but also pride ourselves on building partnerships. We work with our customer, wherever they are to identify their needs and help meet their objectives, while providing the best service along the way. CP is your full supply chain solutions provider that gets your goods to where they need to be.
OUR MARKETS
Whether you need to ship industrial products, paper, ethanol or food, CP handles an array of different commodities. Through our network and partnerships, we move your goods more quickly, safely, efficiently and conveniently than ever before.

WHERE YOU NEED US TO BE
CP’s main network is just the starting point. CP has the partnerships and connections to get you anywhere on the continent you need to be. Utilizing 11 strategically located terminals, servicing all major centers across North America, we’ve seamlessly bridged Canada, the United States and Mexico with each other and the rest of the world. Serving 4 major ports, Canadian Pacific Intermodal service is the leading provider of rail access to overseas container railway. We offer the shortest and most direct route between the Port of Vancouver and Chicago. And, for customers whose business extends beyond North America, we deliver to a transportation network that spans the entire globe.

WHAT YOU NEED TO KNOW
Credit and Rates
Every new customer must have established credit with CP Rail prior to shipping. You can apply for credit by following the link below. Standard credit terms are 15 days from invoice date.


Your Account Manager can assist you with pricing and rates. If you do not have an Account Manager, please contact the Sales and Pricing Department by phone at 1-877-225-5277 or by email at IM_PricingDomestic@cpr.ca, IM_PricingInternational@cpr.ca, IM_PricingUSA@cpr.ca.

Onboarding Team
Once credit and rates are established, your Account Manager will connect you with our Onboarding Team where they can assist you with your shipping requirements, CP processes, and registration set up to CP’s online tools.
Our Fleet
To satisfy the varied transportation needs of all our customers, CP Intermodal railcars are able to move all ISO certified containers. Container types vary between dry, reefers and heaters. Container sizes vary between 53’, 40’ and 20’. The maximum cargo weight on shipments varies by province and state. See the chart below for general equipment types and specifications:

<table>
<thead>
<tr>
<th>Container Type</th>
<th>Useable Cube</th>
<th>Interior Dimensions</th>
<th>Maximum Payload</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CP 53-Foot Dry Container</strong></td>
<td>3,805</td>
<td>Length: 52’4”</td>
<td>Tandem Chassis: 48,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 8’2”</td>
<td>Tridem Chassis: 60,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 8’11”</td>
<td></td>
</tr>
<tr>
<td><strong>CP 53-Foot High Container</strong></td>
<td>3,885</td>
<td>Length: 52’4”</td>
<td>Tandem Chassis: 48,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 8’2”</td>
<td>Tridem Chassis: 60,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 9’1”</td>
<td></td>
</tr>
<tr>
<td><strong>CP 53-Foot Reefer Container</strong></td>
<td>3,390</td>
<td>Length: 49’8”</td>
<td>Tandem Chassis: 46,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 8’1”</td>
<td>Tridem Chassis: 58,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 8’5”</td>
<td></td>
</tr>
<tr>
<td><strong>CP 53-Foot SlimLine Reefer Container</strong></td>
<td>3,430</td>
<td>Length: 50’5”</td>
<td>Tandem Chassis: 46,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 8’1”</td>
<td>Tridem Chassis: 58,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 8’5”</td>
<td></td>
</tr>
<tr>
<td><strong>CP 53-Foot Heated Container</strong></td>
<td>3,760</td>
<td>Length: 52’3”</td>
<td>Tandem Chassis: 47,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 8’1”</td>
<td>Tridem Chassis: 59,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 8’9”</td>
<td></td>
</tr>
<tr>
<td><strong>Steamship 40-Foot High Container</strong></td>
<td>2,733</td>
<td>Length: 39’6”</td>
<td>Tandem Chassis: 48,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 7’10”</td>
<td>Tridem Chassis: 60,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 8’10”</td>
<td></td>
</tr>
<tr>
<td><strong>Steamship 40-Foot Standard Container</strong></td>
<td>2,380</td>
<td>Length: 39’6”</td>
<td>Tandem Chassis: 48,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 7’8”</td>
<td>Tridem Chassis: 60,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 7’9”</td>
<td></td>
</tr>
<tr>
<td><strong>Steamship 40-Foot Reefer Container</strong></td>
<td>2,270</td>
<td>Length: 38’</td>
<td>Tandem Chassis: N/A</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Width: 7’6”</td>
<td>Tridem Chassis: 54,000 lb</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 7’11”</td>
<td></td>
</tr>
<tr>
<td><strong>Steamship 20-Foot Standard Container</strong></td>
<td>1,170</td>
<td>Length: 19’5”</td>
<td>Tandem Chassis: 47,500 lb</td>
</tr>
<tr>
<td></td>
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<td>Width: 7’8”</td>
<td>Tridem Chassis: n/a</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Height: 7’9”</td>
<td></td>
</tr>
</tbody>
</table>

Note: Subject to all weight and axle load restrictions (Canada and USA).
**CP Domestic Intermodal Service Schedule (Ramp – Ramp)**

We are committed to provide you with scheduled service. In order for us to meet our commitment to you, it is imperative that your shipment in-gates the CP Origin terminal before in-gate cutoff time and leaves on the train coinciding with your RAD (Requested Arrival Date).

Availability mentioned in the grid is an estimate and depending on which day of the week you ship it could vary. For a more accurate ETA please check Customer Station to track and trace your shipment. If the information you require is unavailable please contact Customer Service at 1-888-333-8111.


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**Service Plans**

CP offers various service plans and your Account Manager can assist you with the best service plan that meets your needs.

Service plans include:

**Door Direct Service** - We provide you with the economies of rail service for the long-haul and the flexibility of truck service for either the pickup and/or delivery in one complete service package.

**Terminal Direct Service** - Whether in a CP owned container or your own private container, we provide reliable and efficient ramp-to-ramp service.

**CP Logistics Service** - Customized solutions for your unique business needs.

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**Supplemental Services**

Supplemental Services are those that go beyond the standard hauling of freight. This can include detention, extra deliveries, re-consignment, overweight shipments, and other. We have worked hard to simplify and consolidate our rules and tariffs for Supplemental Services. For complete regulations and Supplemental Services rates, please see Tariff 3 on our web site at [http://www.cpr.ca/en/customer-resources/pricing-and-tariffs/supplemental-tariffs/tariff-3](http://www.cpr.ca/en/customer-resources/pricing-and-tariffs/supplemental-tariffs/tariff-3). If you require further information, please contact your Account Manager.
**Important Cutoff Times and Requirements**

Whether you are ordering CP owned equipment for your door service, sending in your dray to pick up an empty container from one of our yards or in-gating your own private equipment, it is imperative that you comply with CP's cut off times and requirements.

- Domestic Dry equipment must be ordered by 4pm (local time) the business day prior to when the unit is required
- Domestic Temperature Controlled equipment must be ordered by 12:00pm (local time) the business day prior to when the unit is required
- Crossborder Dry units must be ordered by 4pm (local time) the business day prior to when the unit is required
- Releasing your loads for CP to pick up – must be released at least 4 hours prior to requested pick up time*
- Destination Door deliveries – must be appointed at least 24 hours in advance to requested delivery appointment*
- Electronic Bill of Lading is required for all shipments and MUST be submitted prior to the driver in-gating the CP origin terminal
- All Electronic Bill of Lading should include a Requested Arrival Date (RAD). For a ramp customer when the shipment is required at the terminal, for a door customer when the shipment is required at the consignee.
- If providing your own dray, CP requires that a current up to date Interchange agreement is on file, for gate access at the terminal we require all drivers to utilize our FastPass app. Please visit [http://www.cpr.ca/en/customer-resources-site/Documents/automated-gate-kiosks.pdf](http://www.cpr.ca/en/customer-resources-site/Documents/automated-gate-kiosks.pdf) to get set up on our FastPass app
- All units are required to be sealed with a ISO 177712 certified seal
- All paper work required at destination, must be put inside the back of the container
- Proper Blocking and Bracing

*These times are subject to change based on location.

Depending on the service plan you require, our Onboarding Team and our EB-Support Team will assist you with using CP's customized website on how to:

- Order the equipment required
- Release your loads for pickup
- Submit your electronic billing prior to in-gate
- Track and Trace your loads
- Appoint your loads at destination
- Release empties for pick up
- Customize reports
Safety

Safety is of primary concern at Canadian Pacific and we are committed to ensuring that all shipments are safely loaded and secured for the benefit of the railway, the customer and the community in which we operate. Standard Operating Procedures (SOP’s) must be followed with regard to safe and secure loading of cargo for transport.

As a common carrier, CP accepts and transports dangerous goods and hazardous materials, provided all applicable regulatory requirements governing their transportation are met. You are responsible for ensuring that such shipments are in full compliance (properly classed, packaged, blocked, braced, labelled, documented and placarded) with all applicable regulations including CP policies listed in Tariff 8, and Item 114 in Tariff 1, Intermodal Safety Standards. Generally, the following apply:

- The shipper is responsible for identifying whether there are any dangerous or hazardous goods in their shipment.
- The shipper must provide a shipping document, which contains legible and accurate descriptions of all dangerous goods.
- A copy of the required documentation must accompany the shipment.
- The shipper shall affix the appropriate safety placards on the unit.
- The receiver must ensure that all placards are properly removed.

The foregoing is for reference only, please refer to Item 114 in Tariff 1 for a full outline of our Intermodal safety standards. The shipper is responsible for ensuring compliance to all applicable regulatory requirements. Severe civil and/or criminal penalties may result in the event of an incident. Canadian Pacific assumes no responsibility for the shipper’s failure to comply with applicable regulatory requirements. Please refer any questions you may have to your Account Manager.

Please find Tariff 1 and Tariff 8 on our website: https://www.cpr.ca/en/customer-resources/pricing-and-tariffs/supplemental-tariffs
E-Business and Communication
E-Business with CP is fast, inexpensive, and safe. Our Electronic Data Interchange (EDI) is an application-to-application transfer of business documents, allowing us to easily and securely transfer documents such as bills of lading, invoices, purchase orders and shipping notices. These are sent through a common carrier called a value added network (VAN). EDI software supports national, international, and industry-specific EDI standards including X12 and EDIFACT.

Conduct E-Business with Canadian Pacific
When becoming a trading partner with CP, together we’ll decide on which standards to use, the information to be exchanged, and the VAN. Once this is done, the documents we exchange are automatically translated, secured and delivered via the VAN.

EDI transactions currently offered include, 404 Bills of Lading, 410 Freight Invoice and 820 Payment Advice to name a few.

CP Customer Station is your very own customized website. Designed specifically for you the customer, it provides instant access to the information you need to manage your shipments.

For more information please contact our eBusiness Support team.

eBusiness Team
Winnipeg, MB
PH: 1-888-333-8111
Email: eb_support@cpr.ca